



PENN YAN PUBLIC LIBRARY
AMAZE YOURSELF.

2020-2021 ANNUAL REPORT

Dear Penn Yan Community,

2020-2021 was a year of flexibility and persistence at Penn Yan Public Library. Staff and the Board of Trustees continuously adapted services to increase equity of access to library materials and resources for isolated patrons.



Late fees were eliminated on most items at the onset of the pandemic. Staff continued to deliver programs and services virtually, in take-home kits, in on-site pod groups, and outside in good weather. An expanded e-mail newsletter reaching 1,144 subscribers was implemented. The number of borrowable WIFI Hotspots was tripled to 18 and

check-outs increased by 500%. The size of the Southern Tier Library System e-book collection was increased by 8.5%. Additionally, patrons can now use their StarCat cards to borrow e-books, e-audiobooks and e-magazines from partnering Pioneer and Finger Lakes Library Systems. Staff have added 138 new videos for all ages to the Penn Yan Public Library YouTube channel. Onsite, the Heating Ventilation Air Conditioning project was finished along with the addition of air filtration and the reconfiguration of furnishings to make the Library seating areas more spacious and comfortable.



Come visit Penn Yan Public Library either in person or virtually. The Staff, Board of Trustees, and Friends want you to know that you are very welcome!

Penn Yan Public Library
214 Main St

Penn Yan, NY 14527

315-536-6114

www.pypl.org

Hours: Monday through
Friday 9am-7:30pm and
Saturday 9am-4pm

Services: books, WIFI,
mobile WIFI hotspots,
projectors and screens,
public access computers
and laptops, community
room, wireless printing,
copies, fax, scanning, e-
books, e-audiobooks, in-
terlibrary loans, video
games, DVDs, CDs, Em-
pire passes, Yates County
Law Library, electric car
charging station, horse
and buggy parking, bicy-
cle repair station, and
programming for all ages.

Visit www.pypl.org for
more information on pro-
gramming and access to
StarCat, the Southern Tier
Library System online
public access catalog.



Thanks to the Friends of
Penn Yan Public Library
for sponsoring the distri-
bution of this report.



The Friends of Penn Yan Public Library advocates, fundraises, and provides programming. Thanks to the Friends all library furniture was reupholstered in 2021 and a number of new WIFI hotspots are available for patrons to borrow.

Anyone can join the Friends. Ask at the front desk for a membership form and learn about friends volunteer opportunities. **Friends events coming soon:** Thursday May 5th 4pm, the Annual Meeting with Tricia Noel from the Yates History Center presenting Historic Buildings of Penn Yan via Zoom, and June 2022 Fridays 9am-2pm the Friends Book Sale. Contact the Library for more information.

2020-2021 BY THE NUMBERS

The Library collection offers something for everyone:

Adult books:	18,824
Children's books:	10,116
Electronic materials:	30,599
Audio, video and other:	5,389
Magazines and newspapers:	724
Subscriptions:	90
Total holdings:	65,652



July 2020 through June 2021 by the numbers:

Grand Total of all items borrowed:	76,281
Reference questions answered:	3,120
Downloadable items borrowed:	30,599
Registered borrowers:	6,204
Population Chartered to Serve:	15,221
Library visits:	31,208
Public access computer sessions:	2,365
Wireless sessions:	8,516
Website visits:	19,246
Items borrowed from other libraries:	5,421
Items loaned to other libraries:	5,133
Adult and Children's Programs sessions:	807
Program Attendance:	22,066
New physical materials added to the collection:	2,138
New downloadable materials added to the collection:	5,427